

4205 Cordless Amplified Telephone with DCP

Q. Who is the C4205 designed for?

A. The phone is designed for persons with mild to moderate hearing loss looking for a cordless telephone solution that includes Caller ID.

Q. How loud is the telephone?

A. The telephone amplifies incoming sound up to 50 dB.

Q. What is DCP (Digital Clarity Power)?

A. DCP is similar to the technology used in digital hearing aids. It uses a computer chip to improve listening conditions. Phones typically have transmitted whatever sounds were broadcast into the receiver.

It features:

- Acoustic Echo Cancellation
- Noise Reduction
- Multiband Compression

Q. Is there volume control without activating the BOOST feature?

A. The volume dial provides up to 15 dB of volume without the BOOST activated.

Q. What is BOOST?

A. Boost provides not only additional volume but also clarity to conversations. By engaging BOOST, words will not only be louder, but clearer and easier to understand by amplifying the high frequencies more than the low frequencies.

Q. Is there a way to keep the BOOST feature on all the time?

A. Yes. By switching the BOOST ON/OFF switch located on the top end of the base of the telephone the phone will default to BOOST ON for every call. Pressing BOOST during a call will toggle the feature off.

Q. What type of battery does the unit use?

A. It uses a 3.6V 600mAh NiMH (Nickel Metal Hydride) Rechargeable battery.

Q. What type of cordless technology is the phone?

A. It is a 2.4 GHz.

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Q. What is the difference between 900 MHz and 2.4 GHz telephones?

A. 2.4 GHz phones operate on a higher frequency to provide better performance than 900 MHz models.. With 2.4 GHz you receive better range and are less susceptible to eavesdropping.

Q. What is the range of your cordless phones?

A. What the exact range of a cordless phone will be is not something that is easily stated. Range is highly dependent upon the environment in which the phone is used. You will get better range in a less electronically noisy environment than you would in an area where there is a lot of electrical equipment (pagers, computers, cell phones, TVs, microwaves, etc.) being used. Range may also be affected by the location of the phone's base station and antenna, or by physical barriers such as walls. Even weather can affect range.

Q. How long will the handset batteries last?

A. Battery life is estimated at 1-2 years. The length of time depends on usage and the amplification levels that are used. A full battery charge (of 12 hrs) should provide up to 4 hours of talk time.

Q. How do you know when the handset batteries are low?

A. The handset will beep twice every thirty seconds. The LCD screen will show low battery.

Q. Is the C4205 headset compatible?

A. The phone will operate hands free when used with 2.5 mm headset.

Q. Does the C4205 come with a belt clip?

A. A belt clip is included.

Q. Is the C4205 wall mountable?

A. The C4205 is wall mountable.

Q. How do you remove the back plate?

A. Slide bracket up or down until its side tabs are in the slot opening slot on the base of the telephone. Pull off.

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Q. What is the base battery backup?

A. By installing 4 AA Alkaline batteries you will have a limited amount of time to continue operating the phone. The following status lights indicate the following:

Power LED Steady Green: AC adapter and batteries are good.
Power LED Steady Red: AC adapter good. No backup batteries.
Slow Flashing Red: No AC power with good batteries.
Slow Flashing Green: No AC power or battery backup.

Q. What is the CH button?

A. The CH button if pressed during a call will scan up to 40 channels and select the clearest channel to provide the best reception.

Q. How many numbers can be stored into memory?

A. The phone has 10 indirect or two touch memory storage locations.

Q. How do you store numbers into memory?

A. With phone in standby mode:

1. Press the MEM button.
2. Dial the telephone number you wish to store.
3. Press MEM.
4. Press the digit on the keypad you wish to park the number under.

Q. Why is the C4205 not holding a charge or charging?

A. Check the following:

1. Make sure both LED indicators on the base stays on when the handset is on the cradle. If not, the handset is probably not making good contact with the base charger. The two metal contacts on the base for charging the handset may have been pushed too far into the base. One or both contacts may not be making contact with the handset. Ask the user to check and make sure it protrudes from the plastic. Both contacts should be free to spring back and forth.
2. Unplug the A/C adapter from the back of the base of the phone then plug it back in (be sure the plug goes in all the way).
3. Let the handset die down all the way. (Do this by unplugging the phone cord from the back of the base, this is to ensure the phone line does not stay busy) then push talk on the handset (this will keep the handset on and run the battery down faster) and keeping the handset off the charger for at least 24 hours). After the handset has died down, reconnect

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telephone line; recharge the handset by placing on base for 12 hours (be sure the charge light stays lit).

4. Battery may be old and need replacing.

Q. Why can't I hear my C4205 ring?

A. First check if it is the handset or the base that is not ringing. If it is the handset, check to be sure the switch on the handset is set to ON. If it is the base, check the Ringer ON/OFF switch on the left side of the base. Be sure it is on. Please note this telephones handset does not have a loud ringer. The ring on this telephone is approximately the same as a regular cordless telephone. Unplug any older telephones or extra equipment on the line.

Q. Why wouldn't my handset ring louder than a normal phone?

A. The ringer in the handset is limited by the size of the handset. A larger ringer (bell) would mean a larger handset.

Q. Do not get a dial tone.

A. Check the following:

1. Check to be sure you have the pulse/touch-tone setting set correctly. Switch is located on the top end of the base of the phone (where cords connect).
2. Check all cord connections. Is the line cord and AC adapter plugged in completely? Unplug cords and reinsert.
3. Check battery connection. Verify it is plugged in. If checking after the initial charge, the unit may have been received with the battery in the compartment but not plugged in. Have customer plug in and begin initial charge.

Q. Why is there static on the line?

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- A. Static can occur for various reasons. Some items to check are:
1. How far is the base from handset from base? The further away, or when the handset is about to become out of range can cause static. Move closer to the base or relocate the base.
 2. Is the battery charged? Batteries that are running low may cause static on the line.
 3. Where is the phone located? 2.4 GHZ telephones may receive interference from electronic devices such as microwaves and wireless products (routers). Move phone to a different location away from sources of possible interference.
 4. Line connection could be poor. Try pressing the channel button to seek a clearer channel.
 5. Check the cord connections. Unplug and reconnect to ensure cords are plugged in completely.
- Q. Unable to make or receive calls.**
- A. Check the following:
1. All cords are connected. Have unplug and reinsert.
 2. Take battery out for a few minutes. Reinsert.
 3. Place handset in the cradle to resynchronize.